**Table 1 Study Patients with Delayed Cancer Diagnoses**

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|  | Age/ Gender /Background | Presenting Symptoms at telephone clinic (HaNC-RCv2 score) | Outcome of initial telephone clinic | Outcome of review telephone clinic | Final Diagnosis |
| Case 1 | 62F Background of previous lung cancer and rheumatoid arthritis | 3 weeks history of cough, sore throat and hoarseness (0.65) | Telephone review at 4 weeks | Hoarseness resolved, discharged from ENT. | Presented to respiratory 10 days after second ENT telephone clinic and diagnosed with recurrent adenocarcinoma of lung from CT imaging. |
| Case 2 | 83F Background of reflux, atrial fibrillation and hypertension | Chronic reflux symptoms. 7 weeks history of hoarseness and weight loss. (3.49) | Telephone review at 6 weeks | Son reported patient has severe abdominal pain and were advised to present to hospital. Patient subsequently diagnosed with metastatic Krukenberg tumour of the ovary. Agreed to arrange face-to-face appointment when patient is able to attend. | Presented to face-to-face ENT clinic at 2 months after second ENT telephone clinic. Exophytic mass in larynx noted during flexible nasoendoscopy and diagnosed with squamous cell carcinoma of the larynx. |
| Case 3 | 60M  Fit and well | 3 weeks history of FoSiT (0.2) | Telephone review at 3 months | Symptoms persist with no improvement. Arranged face-to-face appointment in 1 week. | Lesion observed in base of tongue with flexible nasoendoscopy. Subsequent diagnosed with non-Hodgkin’s lymphoma. |